

9 June 2017

Dear Customer

CHANGES TO LINCOLNSHIRE MOBILE LIBRARY SERVICE FROM 1 JULY 2017

From 1 July, we are changing some routes on Lincolnshire's District Mobile Library as a result of our ongoing review of the Service.

At nine busier stops we will be increasing the length of stay by 30 mins.

Some areas have new community hubs and as a result we have seen a drop in usage at some mobile library stops. 14 stops are attracting only one or two visitors per visit and these will be removed from the routes. A further 14 stops will have their length reduced from 1 hour to 30 minutes, or the frequency reduced from weekly to fortnightly or from fortnightly to monthly.

You can see a complete list of the stops at <https://lincolnshire.spydus.co.uk>.

If a mobile library stop that you would usually use is being removed, there are still lots of ways to access the library service. District Mobile Library vehicles will still be calling at 233 different stops throughout the county.

If you cannot travel to a library, we will be pleased to have our Access Mobile Library Service deliver books directly to your home.

If you are travelling to your local community hub or library, Lincolnshire County Council's pre-bookable CallConnect bus service is available from Monday to Saturday. For more information, to become a member and to book, call 0345 234 3344 or visit www.lincsinterconnect.com.

There's nothing you need to do. We are telling you now to give you time to get used to the new arrangements or ask us any questions. If we have not seen you in June to explain these changes in full, we will give you a phone call.

Thank you for continuing to use and support the Lincolnshire Mobile Library Service.

Yours sincerely

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